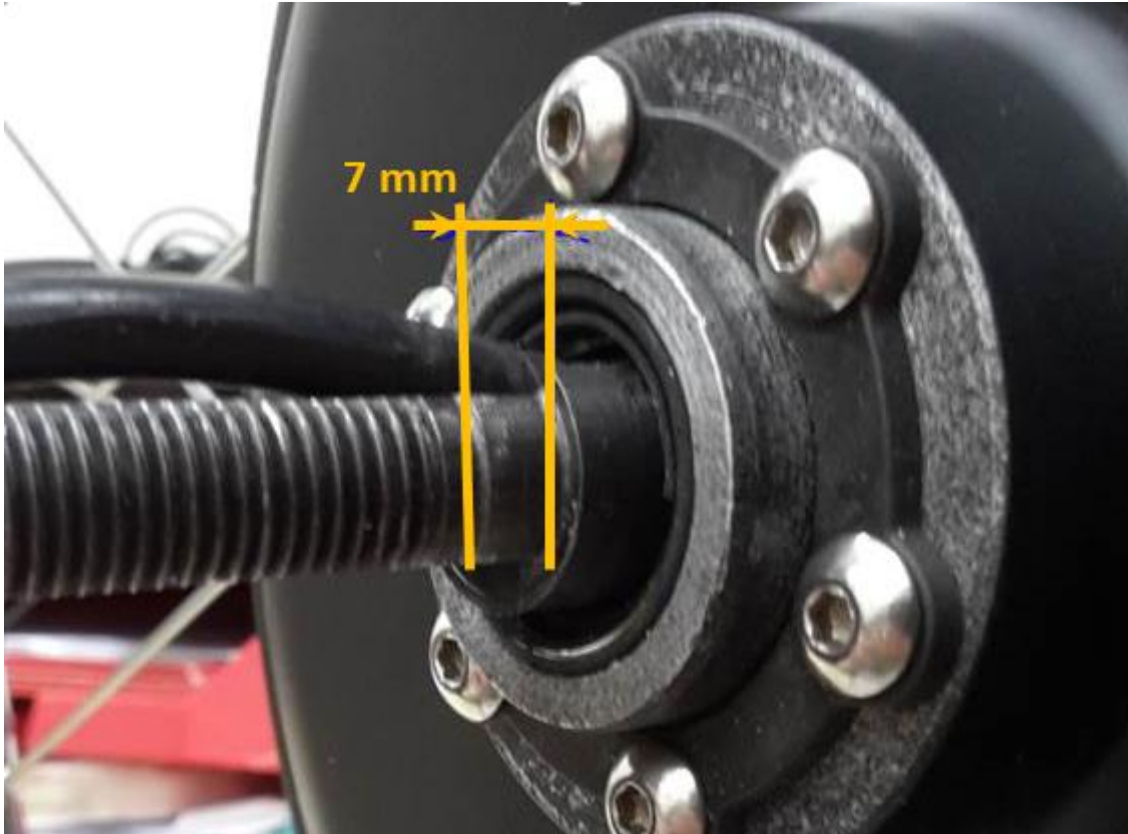




EVBIKE – how to fix the axle problem – 5/2015

Dear customer, we are apologize for the problem with product. During season 2Q 2015 could have problem with rear HUB axle. Some products has loose the material near the cable going out of the axle. This proble can cause serious damage of motor (ERROR code 24 on LCD display).

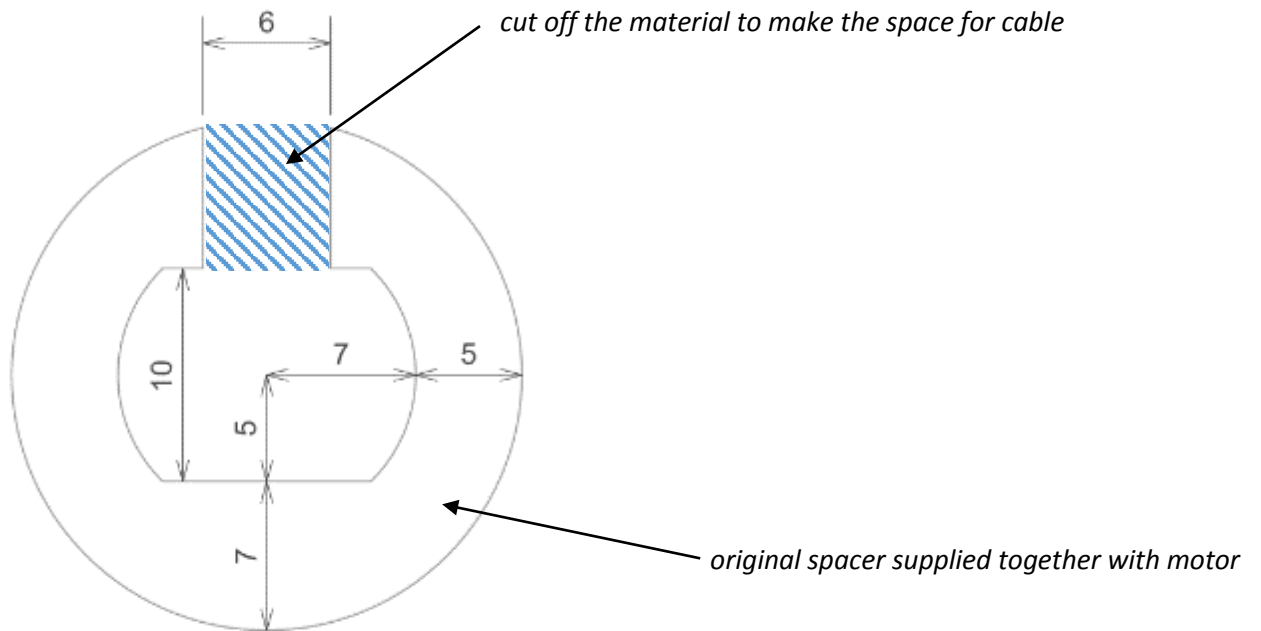
Three pictures bellow showing the problem:



Problem solution:

To avoid the problem – before you damage (cut the wires). It must put the spacer, which is substitute the missed material. The spacer is really simple and could be made during few minutes, from the original spacer, which is supplied with the motor.

Make your own spacer with following dimensions:



See another spacer which substitute missed material:

